



Board of Aldermen Request for Action

MEETING DATE: 10/15/2024

DEPARTMENT: Finance

AGENDA ITEM: Resolution 1409, Approving a Water and Wastewater Leak Adjustment Request

REQUESTED BOARD ACTION:

Motion to approve Resolution 1409, approving a water and wastewater leak adjustment request for Michael Newman in the amount of \$145.25.

SUMMARY: The City has received notice from Michael Newman, a residential utility billing customer, of a repaired water leak and his request for a water leak adjustment. All requirements set forth in Ordinance 2989-18 have been met.

On or about August 29, 2024, the Utilities Division obtained electronic reads of water usage for the month of August. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the August billing cycle, Michael Newman had started the cycle with a read of 4258 and finished the August cycle with a read of 4593, which resulted in consumption of 33,500 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Michael Newman has provided proof of repair/maintenance of the service line leak which caused the high usage during the August billing cycle.

On or about September, 30, 2024, the Utilities Division obtained electronic reads of water usage for the month of September. Those reads were uploaded to the billing system and staff was alerted to the accounts that had no, little or high usage.

Following the month of the September billing cycle, Michael Newman had started the cycle with a read of 4593 and finished the September cycle with a read of 4730, which resulted in consumption of 13,700 gallons. This amount was more than twice the established monthly average. As required by Ordinance 2989-18, Michael Newman has provided proof of repair/maintenance of the service line leak which caused the high usage during the September billing cycle.

If approved, the leak adjustment would issue a credit of \$145.25 to Michael Newman's utility account.

PREVIOUS ACTION:

The Board has approved previous leak adjustments in this fiscal year when conditions have been met.

POLICY OBJECTIVE:

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FINANCIAL CONSIDERATIONS:

Reduce utility revenues by \$145.25.

ATTACHMENTS:

- | | |
|---|-----------------------------------|
| <input type="checkbox"/> Ordinance | <input type="checkbox"/> Contract |
| <input checked="" type="checkbox"/> Resolution | <input type="checkbox"/> Plans |
| <input checked="" type="checkbox"/> Staff Report | <input type="checkbox"/> Minutes |
| <input checked="" type="checkbox"/> Other: Repair Documentation | |

RESOLUTION 1409

A RESOLUTION APPROVING A WATER AND WASTEWATER LEAK ADJUSTMENT REQUEST FOR MICHAEL NEWMAN IN THE AMOUNT OF \$145.25

WHEREAS, the City approved Ordinance No. 2989-18 amending Section 705.110 of the Code of Ordinances on February 6, 2018; and

WHEREAS, Michael Newman, a residential utility billing customer with account 02-002160-02, has notified the City of a water leak and is requesting a leak adjustment; and

WHEREAS, the conditions set forth in Section 705.110 of the Code of Ordinances as amended have been met; and

WHEREAS, the adjustment calculation set forth in 705.110 of the Code of Ordinances as amended has been determined to be \$145.25.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF SMITHVILLE, MISSOURI, AS FOLLOWS:

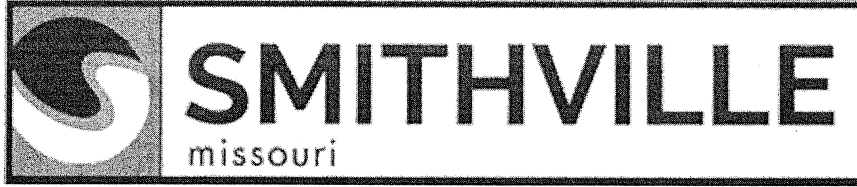
A water and wastewater leak adjustment in the amount of \$145.25 shall be credited to account 02-002160-02 of residential utility billing customer Michael Newman.

PASSED AND ADOPTED by the Board of Aldermen and **APPROVED** by the Mayor of the City of Smithville, Missouri, the 15th day of October, 2024.

Damien Boley, Mayor

ATTEST:

Linda Drummond, City Clerk



Water and Wastewater Leak Adjustment Request

Utility Customer Name: Michael Newman

Utility Service Address: 519 Kindred Dr

Utility Account Number: 02-002160-02

The residential utility billing customer referenced above has notified City staff of a water leak and is requesting a leak adjustment. City staff has verified the water consumption of the month(s) in question is more than two (2) times the monthly average for this property, no other leak adjustment has occurred in the previous thirty-six (36) month period, covers a single event and repair receipts have been provided.

In accordance with the Leak Adjustment Ordinance No. 705.110, the Board of Alderman may consider a leak adjustment calculated to be \$145.25 at the Board of Alderman meeting on 10/15/2024.

Upon resolution by the Board of Alderman, I, Michael Newman, shall make payment in full or make formal payment arrangements with City staff no later than ten days (10) following the Board of Alderman consideration. I understand that failure to do so will result in imposition of late fees and/or disconnection of service.

Michael Newman
Customer's Signature

10/18/24
Date



Water and Wastewater Leak Adjustment Calculation

Utility Customer Name: **Michael Newman**

Utility Service Address: **519 Kindred Drive**

Utility Account Number: **02-002160-02**

Breaking down key figures in Ordinance 2989-18(C). Adjustment Calculations

1. The adjusted bill(s) shall charge the City's normal water rate on all water volume used up to two (2) times the average monthly water use for this property.

City's normal water rate (per 1,000 gallons): **\$10.40**
 Average monthly water usage for this property: **3,133 gallons**

2. Adjusted bill(s) shall also charge the City's wholesale water rate on all water volume used greater than two (2) times the average monthly water use for this property.

City's wholesale water rate (per 1,000 gallons): **\$6.21**

3. If the leak is inside the home, the wastewater bill(s) shall not be adjusted because the water volume used will have drained into the sanitary system of the home.

If the leak is outside the home, the wastewater bill(s) will be adjusted to reflect the average monthly wastewater usage for this property.

City's normal wastewater rate (per 1,000 gallons): **\$8.84**
 Average monthly wastewater usage for this property: **3,133 gallons**
 Was the leak inside or outside the home: **outside**
 Was the wastewater billed winter average or actual usage: **winter average**

Calculating the adjustment amount using Ordinance 705.110(C). Adjustment Calculations

MONTH 1	
Original Water Bill Amount	
33,500 gallons @ 10.4 per 1,000 gallons =	348.40
Adjusted Water Bill Amount	
6,266 gallons @ 10.4 per 1,000 gallons =	65.17
+ 27,234 gallons @ 6.21 per 1,000 gallons =	169.12
	234.29
Water Discount =	
	114.11
Original Wastewater Bill Amount	
3,133 gallons @ 8.84 per 1,000 gallons =	27.70
Adjusted Wastewater Bill Amount	
3,133 gallons @ 8.84 per 1,000 gallons =	27.70
Wastewater Discount =	
	0.00

MONTH 2 (if applicable)	
Original Water Bill Amount	
13,700 gallons @ 10.4 per 1,000 gallons =	142.48
Adjusted Water Bill Amount	
6,266 gallons @ 10.4 per 1,000 gallons =	65.17
+ 7,434 gallons @ 6.21 per 1,000 gallons =	46.17
	111.34
Water Discount =	
	31.14
Original Wastewater Bill Amount	
3,133 gallons @ 8.84 per 1,000 gallons =	27.70
Adjusted Wastewater Bill Amount	
3,133 gallons @ 8.84 per 1,000 gallons =	27.70
Wastewater Discount =	
	0.00

Total Discount = 145.25



TO:

19805

DATE OF ORDER		HOME TEL.
ORDER TAKEN BY		WORK TEL.
PAID BY <input type="checkbox"/> CHECK <input type="checkbox"/> CASH <input type="checkbox"/> C.C.		
C.C. #		
<input type="checkbox"/> 10 DAY BILLING <input type="checkbox"/> 30 DAY BILLING		AUTH. BY
INVOICE DATE		JOB TEL.

CHECKMARKS DENOTE: <input type="checkbox"/> WORK TO BE DONE <input type="checkbox"/> WORK COMPLETED		TERMS: DUE UPON RECEIPT						
NO WATER		JOB LOCATION / INSTRUCTIONS						
BURST PIPE(S)								
THAW PIPE(S)								
BLOCKAGE - MAIN DRAIN								
BLOCKAGE - DRAINS		REMARKS						
KITCHEN								
SINK								
INSTANT HOT								
WATER FILTER								
DISPOSAL								
FAUCET								
BATH (1) (2) (3)								
LAVATORY								
WATER CLOSET								
BATH TUB								
SHOWER STALL / HEAD								
FAUCET								
LAUNDRY								
FAUCET(S)								
SILL COCK								
SUPPLY LINE(S)								
TRAP(S) / DRAIN(S)								
GATE / BALL VALVE(S)								
WATER LINE(S)								
PRESSURE TANK								
SUMP / EFFLUENT PUMP								
BACKFLOW PREVENTER								
WATER HEATER								
SAFETY VALVE								
VENT PIPES								
I certify that the water pressure measured to be _____ psi.		WORK ORDERED BY				SUBTOTAL		
I do hereby state that the above work has been installed in a workmanlike manner.		X _____ AUTHORIZED SIGNATURE DATE				DIAGNOSTIC CHARGE		
Technician Signature						TRIP CHARGE		
Date						PERMIT FEE		
						TAX		
		Thank You!				TOTAL		
A service charge of 2% per month will be added on overdue accounts. Minimum \$2.00. WWW.TAYLORPLUMBINGSERVICESINC.COM								